

# Elections and Voting

COVID-19 is forcing rapid change in elections operations this year. We're partnering with elections offices and NGOs to provide new tools and adapt existing ones, streamline operations, and navigate these changes. Knowing that time is of the essence, we can work with you to setup simple tools in a matter of days, using familiar, off-the-shelf software whenever we can, with whatever training or support you need.

**GET STARTED**  
**(/REQUESTHELP)**

*"When Center for Civic Design started our work to support the scale-up of voting by mail in graphics design pros to our team made it possible to do more in a compressed schedule. As mail-in ballot packages that help make sure their vote counts."*

**Whitney Quesenberg**  
Center for Civic Design, Executive Director

# Our experienced, pro-bono volunteers can



(<https://www.usdigitalresponse.org>)

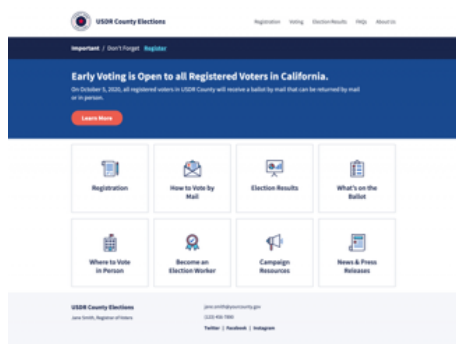
Our Work

Governments

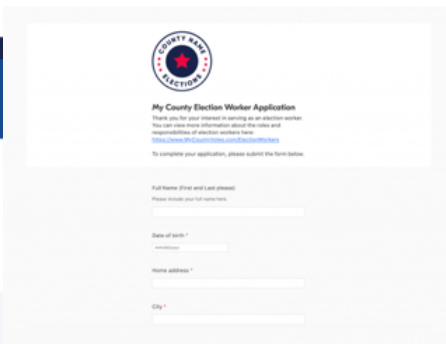
Volunteers

About

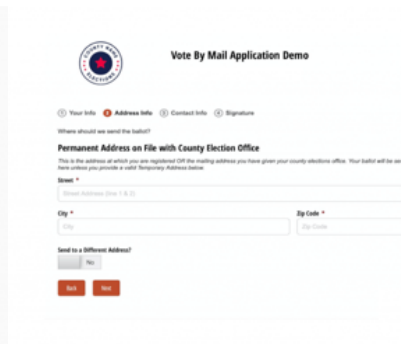
Careers



(<https://www.usdigitalresponse.org/our-projects/county-elections-website-template/>)



(<https://www.usdigitalresponse.org/our-projects/poll-worker-management/>)



(<https://www.usdigitalresponse.org/our-projects/vote-by-mail-online-applications/>)

## Inform the Public

- **Bring voters an updated elections website**  
(<https://www.usdigitalresponse.org/>)

## Optimize Internal Operations

- **Bring poll worker application and management online**  
(<https://www.usdigitalresponse.org/>)

## Scale and Optimize Vote-By-Mail

- **Bring vote-by-mail applications online**

- [projects/county-elections-website-template/](https://www.usdigitalresponse.org/our-projects/county-elections-website-template/)). Counties around the country have used our Elections 2020 website template to launch updated websites within days. We're also happy to share best practices around design and functionality for your current site.
- **Run a website health check** (<https://www.usdigitalresponse.org/our-projects/website-health-check/>). We can help you learn if your website is prepared for unprecedented web traffic this year by running health and stress tests – then addressing the biggest needs.
  - **Set up communication channels.** We'll help you set up the tools you need to share information with your voters across social, email, text, and web.
- [projects/poll-worker-management/](https://www.usdigitalresponse.org/our-projects/poll-worker-management/)). We'll help you set up online tools that make it easy for voters to apply and for your office to manage your poll workers.
- **Track and respond to polling location wait times.** We'll help you monitor wait times at the polls – helping you respond where needed and improving the voting experience.
  - **Set up voter support and email response tools** (<https://www.usdigitalresponse.org/our-projects/election-office-support-tools/>). We'll help you set up internal systems to track voter emails and issues – helping your office answer questions and concerns quickly.
- [\(https://www.usdigitalresponse.org/our-projects/vote-by-mail-online-applications/\)](https://www.usdigitalresponse.org/our-projects/vote-by-mail-online-applications/). If your state does not provide online VBM applications, we can help you set one up – improving the application process for both you and your voters.
- **Process incoming VBM applications** (<https://www.usdigitalresponse.org/our-projects/automating-vote-by-mail/>). Save time at your office by setting up improved systems to process incoming applications – both email and print.
  - **Ballot curing process tooling and voter notification** (<https://www.usdigitalresponse.org/our-projects/digital-tools-for-curing-ballots/>). We can help you set up tools to quickly notify voters with rejected ballots – and then guide them through the ballot cure process.

Don't see what you're looking for? We would love to hear about your experience preparing for the 2020 Elections and how we can help. Please fill out a [request form \(/request-help/\)](/request-help/) and we'll be in touch soon.

## Our Team

The USDR Voting team is led by a former Secretary of State and former Co-chair of both the Elections and Securities Committees of the National Association of Secretaries of State.

Read our latest blog post: [4 ways U.S. Digital Response is helping election offices save precious time.](https://medium.com/u-s-digital-response/4-ways-u-s-digital-response-is-helping-election-offices-save-precious-time-37afa8b1886c) (<https://medium.com/u-s-digital-response/4-ways-u-s-digital-response-is-helping-election-offices-save-precious-time-37afa8b1886c>)



(<https://medium.com/u-s-digital-response/4-ways-u-s-digital-response-is-helping-election-offices-save-precious-time-37afa8b1886c>)

If you need a  
customized  
solution, please  
reach out to us.

**CONTACT US**  
**(/REQUEST-HELP/)**



(<https://www.usdigitalresponse.org>)

U.S. Digital Response (USDR) is a nonprofit, nonpartisan organization that helps governments and organizations respond quickly and efficiently to support the critical needs of the public.

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### Experience

- Offerings (<https://www.usdigitalresponse.org/our-offerings/>)
- Governments (<https://www.usdigitalresponse.org/governments/>)
- Volunteers (<https://www.usdigitalresponse.org/volunteers/>)
- Request (<https://www.usdigitalresponse.org/request>)
- Help ([help/](#))

### About Us

- Our Story (<https://www.usdigitalresponse.org/about/>)
- Newsroom (<https://www.usdigitalresponse.org/newsroom/>)
- FAQ (<https://www.usdigitalresponse.org/faq/>)
- Blog (<https://medium.com/us-digital-response>)
- Careers (<https://us-digital-response.breezy.hr/>)

### Resources

- UI Technical (<https://www.usdigitalresponse.org/ui-technical/>)
- Case Study (<https://www.usdigitalresponse.org/newsroom/case-study/>)
- Data & Software Guidelines (<https://policies.usdigitalresponse.org/faq/>)
- USDR Inclusion Guidelines (<https://policies.usdigitalresponse.org/inclusion-guideline>)
- USDR Policies (<https://policies.usdigitalresponse.org/>)

[Privacy Policy \(https://policies.usdigitalresponse.org/us-digital-response-privacy-policy\)](https://policies.usdigitalresponse.org/us-digital-response-privacy-policy)